

Public Service Announcement

GN services during the holiday closure

Start Date: December 16, 2024

End Date: January 2, 2025

Nunavut-wide

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All Government of Nunavut (GN) offices will be closed from 5 p.m. on December 23, 2024, to 8:30 a.m. on January 2, 2025, except for designated facilities that must stay open. Those facilities are:

Health

Iqaluit Health Services

- The Qikiqtani General Hospital (QGH) will remain open with full inpatient, pharmacy, and emergency services.
- The following Iqaluit Health Services will be open at a reduced capacity:
 - Ambulatory Care Clinics (QGH Clinics and Family Practice)
 - Rehabilitation Services
 - Iqaluit Case Management
 - Public Health Services
 - Home and Community Care Services
 - Diagnostic Imaging
 - Health Records
 - Environmental Services
 - Biomedical Services
 - Materials Management
 - Central Sterilizing and Reprocessing
 - Surgical Services for emergencies only (no scheduled surgeries)
 - Laboratory services

Qikiqtaaluk, Kivalliq and Kitikmeot Region Health Services

- Community health centres will operate on emergency services during the holiday closure period with 24/7 on-call services for urgent and emergency care remaining available.
- Postponed services:
 - Routine clinics such as chronic disease management, well- child, and

well-woman/well-man clinics.

- The following core services at community health centres will be maintained:
 - Prenatal clinics for high-risk clients.
 - Urgent and emergency appointments.
 - Medical travel services.
 - Community members are advised to call ahead before visiting the health centre.
- Health centre staff are deemed essential and thus will work during the holiday closure dates, as scheduled by their supervisor.
- Continuing Care Centres and Elders' facilities will be fully operational during the holiday closure period.

Public Health

- Public Health Nurses, Regional Communicable Disease Coordinators, TB Coordinators, and support staff will work at reduced capacity.
 - TB programs and TB care delivery will function at full capacity.

Lab and Diagnostic Imaging

- Kitikmeot laboratory and diagnostic imaging services remain open for emergent, urgent, and necessary testing requirements only. Routine collection and testing of lab work will be suspended during this period.
- Kivalliq and Qikiqtaaluk laboratory and diagnostic imaging services remain fully operational during the holiday closure.

Mental Health and Addictions

- Mental Health Nurses and consultants will function at full capacity.
- Mental Health and Addictions paraprofessional staff will be off while remaining available to be called in at the discretion of the Mental Health Regional Manager.

Medical Travel, Duty Travel and Boarding Homes

- Baffin Medical Travel: 866-371-3305
- Kivalliq Medical Travel: 844-886-8020
- Kitikmeot Medical Travel: 844-886-8010
- Health Duty Travel: 844-975-5971
- Boarding homes will operate at full capacity:
 - Churchill – Iglualuk Boarding Home.
 - Edmonton – Larga House.
 - Ottawa – Larga House Baffin.
 - Winnipeg – Kivalliq Inuit Centre.
 - Yellowknife – Larga Kitikmeot Boarding Home.
 - Iqaluit - Tammaativvik Boarding Home.

Family Wellness

Family Wellness will have on-call services available as follows:

- Qikiqtaaluk:

Arctic Bay	Office #:	(867) 439-8812
	On call #:	(867) 526-0149
Clyde River	Office #:	(867) 924-6014
	On call #:	(867) 532-0427
Grise Fiord	Office #:	(867) 980-4020
	On call #:	(867) 529-0027
Iglolik	Office #:	(867) 934-2119
	On call #:	(867) 934-6306
Iqaluit	Business Line #:	(867) 975-5777
	On call #:	(867) 979-5650
Kinngait	Business Line #:	(876) 897-3637
	On call #:	(867) 222-0795
Kimmirut	Business Line #:	(867) 939-2226
	On call #:	(867) 222-0934
Pangnirtung	Office #:	(867) 473-8944
	On call #:	(867) 473-1923
Pond Inlet	Office #:	(867) 899-7502
	On call #:	(867) 899-1886
Qikiqtarjuaq	Office #:	(867) 927-8863
	On call #:	(867) 975-1654
Resolute Bay	Office #:	(867) 252-3113
	On call #:	(867) 529-0027
Sanirajak	Office #:	(867) 928-8028
	On call #:	(867) 527-0121

- Kivalliq:

Arviat	Office #:	(867) 857-3102
	On call #:	(867) 857-6871
Baker Lake	Office #:	(867) 793-2839
	On call #:	(867) 793-5126
Chesterfield Inlet	Office #:	(867) 898-9131
	On call #:	(867) 793-5126

Coral Harbour	Office #:	(867) 925-8616
	On call #:	(867) 645-6756
Naujaat	Office #:	(867) 462-4020
	On call #:	(867) 341-0016
Rankin Inlet	Office #:	(867) 645-5064
	On call #:	(867) 645-7608
Sanikiluaq	Office #:	(867) 266-8695
	On call #:	(867) 522-0107
Whale Cove	Office #:	(867) 793-2839
	On call #:	(867) 794-5126

- Kitikmeot:

Cambridge Bay	On call #:	(867) 983-4071
Gjoa Haven	Office #:	(867) 360-6406
	On call #:	(867) 222-3906
Kugaaruk	On call #:	(867) 222-9465
Kugluktuk	Office #:	(867) 982-7411
	On call #:	(867) 982-2998
Taloyoak	Office #:	(867) 561-5625
	On call #:	(867) 222-9465

Community and Government Services

Community and Government Services emergency personnel are available during the holiday closure.

Nunavut Emergency Management (including search and rescue) can be reached at:
Emergency Measures 24-hour toll-free: 1-800-693-1666

Emergency Services Response 24 hours: 1-867-979-6262

NEM@gov.nu.ca

The Nunavut Fire Marshal's Office can be reached at 1-833-966-2280.

Petroleum Products Division can be reached at 867-645-6599.

Facilities Management staff inspect GN facilities daily as per weekend/holiday procedures. Please contact your local emergency number as needed for maintenance issues.

Real Property can be reached at 867-223-5911.

Safety Services Division (including the Chief Building Official, the Chief Electrical Inspector, the Chief Boiler and Gas Inspector, and Chief Elevator Inspector) can be reached at 867-222-1214.

Culture and Heritage

The Iqaluit Centennial Public Library will be closed from December 25, 2024, and will reopen on January 2, 2025.

Education

The Financial Assistance for Nunavut Students office is on-call for travel emergencies at 867-857-6950.

Finance

The Nunavut Liquor and Cannabis Board (NLCB) will be closed between December 24, 2024, and January 2, 2025. Requests for Special Occasion Permits (SOPs) and Change of Hours for this period should be submitted by Wednesday, December 18, 2024.

The NULC will continue selling low-alcohol content products (beer, wine, cider, coolers) through its Iqaluit and Rankin Inlet stores during the holiday closures, but with reduced hours.

Nunavut Liquor and Cannabis Commission (NULC):

Date	NULC Store Hours
Monday, December 23	Closed
Tuesday, December 24	11:00 a.m. to 5:00 p.m.
Wednesday, December 25	Closed (Christmas Day)
Thursday, December 26	Closed (Boxing Day)
Friday, December 27	12:00 p.m. to 6:00 p.m.
Saturday, December 28	12:00 p.m. to 6:00 p.m.
Sunday, December 29	Closed
Monday, December 30	Closed
Tuesday, December 31	Closed
Wednesday, January 1	Closed (New Year's Day)
Thursday, January 2	Back to regular hours (12:00 p.m. to 7:00 p.m.)

Liquor import permits and community orders will not be processed from December 24, 2024, to January 1, 2025. Customers who are planning to import liquor during this time are encouraged to purchase a permit before December 22, 2024, from one of the following locations:

- Iqaluit NULC Store: 12:00 p.m. – 5:00 p.m., Tuesday to Friday
- Rankin Inlet office: 8:30 a.m. – 4:30 p.m., Monday to Friday
- By phone: 1-855-844-5488, 8:30 a.m. – 4:30 p.m. CST, Monday to Friday
- By email: orders@nulc.ca

Human Resources

- The Employee and Family Assistance Program will be available over the holiday season. Employees and their families can call the toll-free number.
 - 1-800-663-1142 for personal counselling in all of Nunavut's official languages or visit <https://homewoodhealth.com>

Justice

- Legal Registries will remain open during the holiday closure period, except for the following days: December 25, 26, and January 1.
- All correctional facilities will remain open:
 - Aaqqigiarvik Correctional Healing Facility.
 - Rankin Inlet Healing Facility.
 - Kugluktuk Ilavut Centre.
 - Uttaqivik Community Residential Centre.
 - Nunavut Women's Correctional Centre.
 - Isumaqsunngittukkuvik Youth Facility.
- All Community Corrections offices will be closed, but there will be an on-call officer available 24/7 during that time for Conditional Sentence Order breaches only:
 - December 23 to 26 867-222-5271
 - December 26 to 29 867-222-9613
 - December 29 to January 2 867-982-2556
- Community Justice Offices will be closed but Emergency Protection Orders are available by calling 1-844-534-1038 or by calling the local RCMP detachment for assistance.
- The Nunavut Court of Justice will be closed, but standard necessary arrangements will be made to ensure bail hearings and Emergency Protection Orders are adjudicated without delay.
- The Office of Public Guardian and Trustee will be closed. For Public Guardian emergencies only, contact 867-222-1805.

Environment

- Emergency spill response is available 24 hours a day at 867-920-8130.
- Emergency wildlife response is available 24 hours a day at 867-975-7780 or 867-222-0192.
- The Iqaluit Area Office is the contact point for all regions 867-975-7780 or 867-222-0192.

Economic Development and Transportation

- All airports within Nunavut will remain open for regular published hours.
- The Nunavut Airports division will be open for emergencies only.
- For emergency issuance of Identification and/or Driver's License, please contact the Motor Vehicle's division at motorvehicles@gov.nu.ca.

Qulliq Energy Corporation

- Qulliq Energy Corporation's Customer Care and employee offices will be closed from 5 p.m. on December 23, 2024, to 8:30 a.m. on January 2, 2025. Essential service staff will continue delivering a safe and reliable power supply to Nunavummiut over the holiday season.
- QEC's Emergency Line is available 24 hours a day and customers can report power-related issues to 867-222-3807.

Nunavut Housing Corporation

- Emergency contact numbers for staff housing are available at <https://www.nunavuthousing.ca/contact>

Nunavut Arctic College

The following NAC buildings will be closed beginning on December 15, 2024:

- Kivalliq Hall residence

The following NAC buildings will be closed beginning on December 24, 2024:

- Kivalliq Hall offices
- Kivalliq Campus including Sanatuliqsarvik Trades Training Centre
- Kitikmeot Campus – Cambridge Bay
- Nunatta Campus – Iqaluit
- Nunavut Research Institute
- Piqqusilirivvik

The following NAC buildings will re-open on January 2, 2025:

- Kivalliq Hall, offices and residence
- Kivalliq Campus including Sanatuliqsarvik Trades Training Centre
- Kitikmeot Campus – Cambridge Bay
- Nunatta Campus – Iqaluit
- Nunavut Research Institute
- Piqqusilirivvik

The following NAC Buildings will remain open (for students) during the closure:

- Family Housing Units and Single Student Residences - Cambridge Bay.
- Family Housing Units - Rankin Inlet.
- Family Housing Units and Student Residence – Iqaluit.

More contact information can be found at: <https://www.gov.nu.ca/>.

All GN offices will reopen on **Thursday, January 2, 2025**, for regular business. Happy Holidays!

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